



Garbage collection service contract is with:

Custom Disposal Service, 1394 Cobb Industrial Way, Marietta, GA 30066

Phone: 770-977-2788

Email: customercare@customdisposal.com

Website: www.customdisposal.com

The cost of garbage pickup, at the curb, is included in the monthly COA fee. Recycle is NOT included.

- All garbage must be bagged and tied and placed inside the rolling garbage container. Bags must be **13-gallon size or larger**. Nothing smaller than 13-gallon size.
- RECYCLE: If you are paying for the Optional Service to recycle, those items may be loose in the container. If you wish to bag them, that is OK too.
- Garbage containers must be rolled to the curb, at Grapevine Circle, no earlier than 5:00 pm the evening prior to collection, and put back inside the garage no later than 9:00 pm on the day of collection.
- When not set out for collection, the garbage container must be kept inside the garage.
- Residents will be responsible for clean-up of any trash spillage.
- BACK DOOR (garage door pickup) is an Optional additional service offered for \$12.00 per month, billed quarterly or yearly to each individual that requests this service. For those units that have garage doors next to each other and both units sign up for back door service, the charge is \$6.00 per unit per month.
- RECYCLING is an Optional additional service offered for \$6.00 per month, billed quarterly or yearly to each individual that requests this service. Recycle is picked up every other week at the curb, on a different day from the garbage pick-up day. A 65-gallon cart will be provided for those signing up for recycling. Recycle carts must be placed at the curb for service. There is **NO** garage door pick-up available for recycling.
- Any individual signing up for garage door pickup or recycling that pays for one year at a time, will receive one (1) free month. This offer is only available at the beginning of each contract year.
- Anyone wanting to add garage door pickup or recycling service must mail or email the form on the following page, to Custom Disposal Service. That contract is between you and Custom Disposal. It is neither a COA responsibility nor a Carefree Properties responsibility.

CUSTOM DISPOSAL SERVICE -- OPTIONAL SERVICES

Orchards of Habersham Grove

This optional service contract is between you and Custom Disposal Service.

Neither Carefree Properties nor the Orchards of Habersham Grove COA is responsible for payment, scheduling or problem resolution.

Once-a-week garbage pickup at the curb is included in your monthly COA fee. Garage door pickup and Recycle pickup are not included.

If you wish to have your garbage picked up at your garage door, or your recycle picked up at the curb, please sign up below and mail directly to Custom Disposal.

GARAGE DOOR PICKUP

Check box at left if you want garbage pickup at your Garage Door (instead of curbside)

The cost is \$12.00 per month per unit if only one unit in the driveway wants Garage Door pickup

The cost is \$6.00 per month per unit, if two adjacent units in one driveway participate

If you pay for the whole year at the beginning of the contract year, you get one (1) month free.

RECYCLE PICKUP is CURBSIDE ONLY

Check box at left if you want recycle pickup at the curb. NO Garage door pickup.

The cost is \$6.00 per month per unit, and the container must be taken to the curb.

Recycle is picked up every other week (not the same day as garbage collection).

If you pay for the whole year at the beginning of the contract year, you get one (1) month free.

Name: _____

Address: _____

Phone Number: _____

Email address: _____

Adjacent unit number sharing cost for garage door pickup: _____

Mail or email this form to:

Custom Disposal Service, 1394 Cobb Industrial Way, Marietta, GA 30066

Or scan and email it to: customercare@customdisposal.com



Annual Payment Terms and Conditions

Custom Disposal Service, Inc. voluntarily offers the option for its customers to pay for eleven months in advance so that our customers do not have to pay quarterly throughout the year. In return for annual payment, we offer a 1 month free credit for payment of eleven months up front during the month of January only of each year. We must receive payment for eleven months at your current monthly rate no later than January 31st of each year. Once we receive the payment for eleven months along with this signed agreement, we will then credit your account for 1 month free, which is equal to an 8% discount.

The customer must use our service for the entire year to receive the discount. The discounted month is for December of each year. If service is terminated any time during the year for any reason in which services were prepaid, the free month credit will be removed and any refund for services will be calculated on the remaining eleven months of which prepayment was made.

Monthly rates- Annual payment made in January **does not** lock in your monthly rate or guarantee that you will not have to pay more for the entire year should there be a price increase. In January of each year we cannot predict what our costs of providing our service for the entire year will be. There are many unknowns in this industry. We do not know when, how often, or how much our fees will go up for the disposal of your garbage and or recycling. We do not know what the fuel market will do as well. Therefore, prepayment does not guarantee that you will not receive a rate increase. If we must pass along a rate increase to you and you have prepaid, you will receive another invoice for the difference in what you paid and the increased amount from the time of when the increase went into effect through December 31st. If we must pass along a rate increase, you will receive a letter prior to the billing quarter in which the increase will go into effect. If you receive a letter of increase, please understand that you will be receiving another invoice for the remaining difference. This invoice will normally generate during the 4th quarter billing cycle, which you should receive during the last week of September.

Custom Disposal Service, Inc. reserves the right to cancel this offer or change the policy at any time during the year or in the future. This option to prepay for eleven months is voluntary and is intended to benefit our customers. If you do not agree with our terms, you should not exercise this option; you should pay quarterly for service, which is our normal billing cycle and process.

By signing below, I have read, understand, and agree to the terms and conditions set forth to receive one free month credit for services.

Date _____ Best Contact Phone # _____

(Service Address) _____

Signature _____ (Print Name) _____